

CENTRAL NEW MEXICO COMMUNITY COLLEGE
ASSESSMENT REPORT
Due to SAAC by October 11

PART 1: CONTACT & PROGRAM IDENTIFICATION

Report Year and Contact Information			
2016 – 2017	Catherine Hain	chain@cnm.edu	224-4000 ext. 50329
Academic Year	Contact Person	Email	Phone Number

Subject of this Assessment Report		
Program: BIT Computer Information Systems, Computer Support Specialist Concentration <input type="checkbox"/> Certificate <input type="checkbox"/> AA <input type="checkbox"/> AS <input checked="" type="checkbox"/> AAS	Gen Ed Area: _____ Applicable to: <input type="checkbox"/> AA/AS <input type="checkbox"/> AAS	Non-Award, Non-Gen-Ed Discipline Area: _____

PART 2: THE YEAR IN RETROSPECT

Program/Area Highlights (Including, wherever applicable, course completion, job placement, and licensing examination information)
For the fiscal year 2016-17, of the 1,226 students with CIS declared major, 122 earned their degree. The course retention rate for all CIS was 86%. Concentration has been in existence for one year and we already have one graduate.

Changes Made in Support of Student Learning
New concentration – no changes.

PART 3: REPORT ON RECENT ASSESSMENT OF STUDENT LEARNING

Student Learning Outcome(s) Assessed <small>To add rows: right-click in cell below and select "Insert," "Insert Rows Above"</small>	Classes/Cohorts Assessed
Basic installation and administration of network	CIS1415
Diagnose and repair common hardware and software issues	CIS1410 and CIS1610
Demonstrate and administer Linux operating system	CIS1680

Demonstrate proper security	CIS2670
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Measurement Tool(s) Used <i>To add rows: right-click in cell below and select "Insert," "Insert Rows Above"</i>	Enter X's for type of tool				Initial Achievement Target or Expectation
	Internal	External	Direct	Indirect	
TestOut PC Pro Certification OR CompTIA certifications 220-901 and/or 220-902		X			Pass test
TestOut Linux certification OR CompTIA certification Linux+ and/or Linux Professional Institute Linux Essentials		X			Pass test
TestOut Security Pro certification OR CompTIA certification Security		X			Pass test

Assessment Findings
<p>New concentration.</p> <p>For Linux report, Overall, students who took CIS 1680 have;</p> <p>TestOut Linux Pro Exam Pass Rate</p> <p>CNM 77.42%</p> <p>National (All US)..... 72.74%</p>

Analysis and Interpretation of Assessment Findings
New concentration.

Action Plan in Support of Student Learning

New concentration. No changes recommended at this time.

Please indicate with an X all of the following that characterize the types of changes described in the above action plan:

- Pedagogical change
 Course revision
 Process revision
 Curricular revision
 Budgetary reallocation
 Faculty training/development
 Assessment criteria revision
 Assessment methodology revision

Recommendations, Proposals, and/or Funding Requests

New concentration.

PART 4: ASSESSMENT CYCLE PLAN UPDATE (Copy and paste from original plan if unchanged)

Cycle Years	Description of Changes Made (if applicable)

Student Learning Outcomes	When Measured	Where Measured	How Measured
1. Basic installation and administration of network	Term 2	CIS1415	Certification exam.
2. Diagnose and repair common hardware and software issues	Term 1	CIS1410 and CIS1610	Certification exam.
3. Demonstrate and administer Linux operating system	Term 3	CIS1680	Certification exam.
4. Demonstrate proper security	Term 4	CIS2670	Certification exam.
5.			
6.			
7.			
8.			

9.			
10.			