



## Strategic Planning 2020-2024

WHAT WE WILL MEASURE	HOW WE WILL MEASURE	SOURCE
Financial stewardship	Composite Financial Index (CFI)	Higher Learning Commission
Employee experience	Employee experience surveys	Internal surveys
Community wages	Albuquerque metro weekly wage average versus national average	Bureau of Labor Statistics
Partnerships	Track dollars and partners	Internal Grants, Ingenuity, Academic Affairs, Foundation
CNM workforce diversity	CNM workforce diversity Ratio of CNM employees of color compared to Bernalillo and Sandoval County	Census Bureau
Narrow achievement gap	Program completion by race/ethnicity	Integrated Postsecondary Education Data System (IPEDS) First-Time Full-Time (FTFT)/ Internal for all Full-Time students
Student persistence	Percentage returning to class or graduating	IPEDS Fall to Fall retention FTFT and First-Time Part-Time
Graduation rates	FT, PT graduation rates and awards per 100 FTE	IPEDS FTFT/Internal Full-Time Equivalent and Part-Time
Non-credit completion rates	Percentage of participants earning an award	National Community College Benchmarking Project
Increased student satisfaction	Student satisfaction surveys	Noel Levitz and internal surveys
Employment	Number of completers employed in NM after one year	Unemployment Insurance wage data